**Alteryx Product Owner**

The Alteryx Product Owner is responsible for monitoring the Alteryx Server to optimize performance and uptime. The Product Owner manages licenses for server and individual usage, provides support to end users, and develops Alteryx workflows and Tableau dashboards to proactively manage the Alteryx Server. The Product Owner oversees user enablement to drive adoption and usage and from time to time, may develop and support Alteryx workflows and processes directly for client accounts.

**RESPONSIBILITIES:**

* Server Administration:
* Support the Alteryx Yammer group, provide end user enablement and enforce standards and documentation.
  + Maintain the server to optimize uptime. Resolve any issues manually or escalate to the appropriate team and keep engaged until the server is back to normal operation.
  + Provide subject matter expertise for all server related issues and resolve any server related issues
  + Develop automated processes and visualizations to proactively keep the server running efficiently through the diagnosis of logs, database and other mechanisms for analyzing the performance.
  + Product Enablement:
  + Proactivity support the Alteryx community through Yammer, end user enablement.
  + Provide on boarding training and documentation to new users on Alteryx.
  + Maintain process documentation for all accounts and enforce documentation practices.
  + Client Management - Understanding client needs and setting and managing appropriate client expectations within system, project, or contract constraints all while providing exceptional and enhanced customer service.
  + Provide guidance to analysts and lead problem solving teams to develop recommendations based on data interpretation and analysis to transform behaviors and techniques.
  + Develop automated tools and dashboards with IT team to provide real-time insights to business data
  + Promote success powerfully, such that our client recognizes the value of your work.
  + Designing data integration from multiple systems into manageable data warehouses into analytic data models.
  + Continuous Improvement:
  + Process Improvement - Committed to continuous improvement through empowerment and management by data.
  + Re-engineer processes from scratch when process improvement doesn’t meet the needs.
  + Promote and enable the import and export of best practices to and from the account, and link the account to emerging practices in the industry and the BI/data fields.
  + Provide process mapping and efficiency analysis.
  + Product Management:
  + Document and manage Alteryx Designer licenses. Includes transfer and removing licenses
  + Financial modeling, analysis and compilation of quantitative data.

**EXPERIENCE:**

* + 10+ years’ experience in IT or technology fields
  + Bachelor’s degree in Computer Science, Business, Information Technology or related field required. MBA or Master's degree in related field preferred.
  + Skill and experience managing change management projects/programs
  + 7+ years’ experience working as senior level developer with strong SQL and Alteryx or related
  + 5+ years’ experience working as a Windows Server Admin
  + Experienced in Tableau or other related reporting software
  + Experienced in data management, data analysis and data integration
  + Experience in systems administration and identity management architecture
  + Excellent people skills and ability to interact with a wide range of client staff and demands
  + Domain experience in operations, real estate or finance

**CRITICAL COMPETENCIES FOR SUCCESS**

* + Good knowledge of business strategy development, business process management, budgeting and business operations.
  + Able to make difficult decisions and resolve problems or improve operations.
  + Actively searches out opportunities to achieve best results
  + Promotes open, constructive and collaborative relations with superiors, subordinates, peers and clients.
  + Set stretch targets for self to achieve maximum team performance
  + Sets stretch targets for team to achieve maximum team performance
  + Gains respect of JLL people, clients, technical communities, and the broader business community.