

CASS Installation to a Network Location

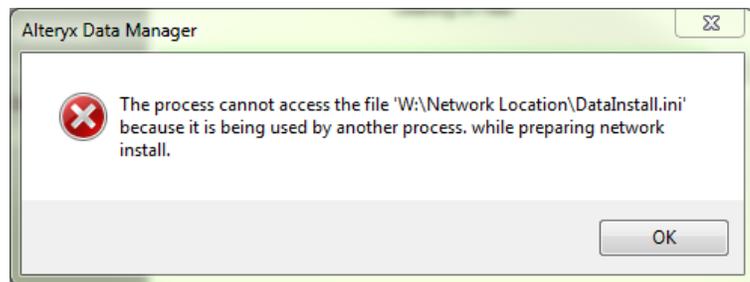
This note is to alert users of Alteryx 8.6 to 10.5 of a clarification when installing and registering **CASS US** or **CASS Canada** data to a Network location. Multiple users reported problems when installing CASS to the same file folder where the executable is saved.

What's the typical network install process?

- Start with a CASS executable to extract the install files to a temporary location
- Install CASS files to a *different* directory or network location than where extracted
- Register the extracted data

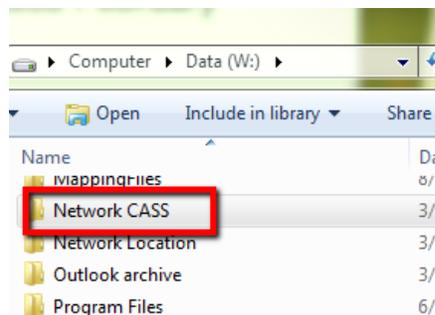
As a best practice, avoid installing the CASS data to the same file directory where CASS is initially extracted. Also ensure you have administrative permissions to write to this location of your C: drive - C:\ProgramData\Alteryx\DataProducts\DataSets\CASS since this is where a required Alteryx instruction file is written.

How do you know if the CASS install does not happen correctly? If you receive no errors when installing CASS, no action is needed. If an error is encountered during the *Prepare a Network Install* step, consider file cleanup and a reinstall of the data.



Action required:

1. Ensure you have write permissions to C:\ProgramData\Alteryx\DataProducts\DataSets\CASS
2. Delete the CASS files initially downloaded and installed
3. Download and extract the CASS install files to a location with at least 1.2 GB available space
4. Navigate to the extracted file location, double click DataInstall.exe
5. Select *Prepare a Network Install* for the CASS data, ensure the install directory is different from the extracted files directory. Complete the install. The image below has extracted CASS files in Network Location while the files for installing go to the Network CASS location.





Navigate to the new install directory, double click DataInstall.exe, follow the prompts then select *Register from a Network Location* to complete the install.

If you have other concerns or need assistance with these instructions, please contact our Customer Support team at support@alteryx.com.